



TAMIL NADU GRAMA BANK

REF: TMD/12/2024-25 dated 19/12/2024

Amendments to RFP

S.No.	Page No	Clause No.	Existing Clause	Proposed Clause
1	8	3 (1)	The bidder should be registered as a Limited company (Private/Public) in India as per Company Act 1956 & 2013 or Limited Liability Partnership firm since last 5 years as on 30/09/2024	The bidder should be registered as a Limited company (Private/Public) in India as per Company Act 1956 & 2013 or Limited Liability Partnership firm since last 3 years as on 30/09/2024.
2	26	21	Support – Migration of tentative 1000 users' mailboxes from on Google Workspace to M365.	Clause deleted



TAMIL NADU GRAMA BANK

REF: TMD/12/2024-25 dated 19/12/2024

Clarifications to RFP

Sr. No	Page No	Clause No	Description in RFP	Clarification Sought/Remarks	Bank's Response
1	8	3 (1)	The bidder should be registered as a Limited company (Private/Public) in India as per Company Act 1956 & 2013 or Limited Liability Partnership firm since last 5 years as on 30/09/2024	However, we would like to kindly suggest reducing this period to 3 years. This adjustment would allow a larger pool of qualified vendors, including those who have recently completed similar projects, to participate and contribute to the tender process. We believe that this revision would still ensure the necessary experience and competence while promoting greater competition.	Please refer to the amendment
2	19	35	Bank by giving 30 days written notice, may terminate the Contract, in whole or in part, at any time for its convenience.	Microsoft Licensing policy does not allow termination of convenience. Henceforth, how this clause will comply. Reseller cannot over rule OEM's licensing policy	Agreed. It is clarified that Bank may cancel the tender as a whole or a part thereof at any time before the issuance of PO.
3	25	4	The existing data/backup of email licenses should not be disturbed during this plan change.	What is the current email solution.	It is clarified that the current email solution is Microsoft O365 only. Please refer the Page No. 7 and Clause No. 2 of the RFP for details.
4	25	11	Deployment, Training and Support for Microsoft 365 Defender – Threat detection, mitigation, security improvements and other security features available	What will be delivery model? Can delivery happen remotely.	It is clarified that delivery can be done remotely through secured connection provided by the Bank. The successful bidder should also provide in person support if required by the Bank.



TAMIL NADU GRAMA BANK

REF: TMD/12/2024-25 dated 19/12/2024

Sr. No	Page No	Clause No	Description in RFP	Clarification Sought/Remarks	Bank's Response
5	26	21	Support – Migration of tentative 1000 users' mailboxes from on Google Workspace to M365.	Already existing users and there is an increase of only 50 licenses only compared to last year. We need clarity on the migration as mentioned.	Please refer to the amendment
6	26	23	Configure the patch management, device management through Intune for all eligible devices	As per the BOM shared Intune license are not part of the SKU shared, this point will not be valid unless the client intend to purchase the Intune license	Agreed. It is further clarified that during renewal of licenses the necessary/required Patch and Device Management has to be done for all eligible devices.
7	51	18	Make In India (Local Content %) Certificate (Documents To Besubmitted)	Please provide the specific format	The certificate will be issued by OEM. However, it must contain the following details. <ul style="list-style-type: none">- Bank Name with Address- Tender Name- GeM Tender No.- Tender Date- Bidder Name- % of local content in absolute numbers or Class 1/Class 2 Supplier details meeting the Make In India purchase preference guidelines issued by Govt.
8	51	15	Proof For Having Sufficient Support Center/Office (Support Mode – Online/Physical Visit)	Please clarify this point	It is clarified that Self declaration of Support centre locations of the Bidder within India to be produced. The bidder has to provide the service, as mentioned in Page No. 8 and Point No. 7.